



Managing Teams & Team Performance

 Duration: 2 days • 5th & 6th June 2018  Location: Midlands  £695 plus vat, per person

Course overview

An excellent foundation level programme for all People Managers looking to master the core skills required to successfully, communicate, delegate and confidently manage all aspects of team dynamic and performance.

Delegates will explore a selection of different management tools and techniques and learn how adapting their approach will ensure they get the best out of others. Delegates will also develop the confidence to take a proactive approach to managing difficult people / situations, learning about the behaviours of others and how to respond appropriately whilst maintaining a professional working relationship.

Who would benefit from attending

Ideal for people moving in to their first people management role or those who are already in the role and are yet to receive any formal training.

Core development objectives covered:

- The role & responsibilities of a Manager
- Being accountable for your actions / decisions
- Moving from colleague to Manager
- Identifying your personal management style
- Understanding the different personalities within your team
- Essential communication skills
- Delivering team briefings
- Effective delegation ~ learning to let go!
- Setting clear & measurable objectives
- Giving constructive feedback on individual / team performance
- Identifying training & development needs
- Handling difficult conversations

Delivery methodology

Futureproof's training workshops require all delegates to take a full and active role throughout. Our mix of trainer led discussion, facilitation, coaching and skills practice ensure that all delegates enjoy an interactive and supportive learning experience.



Call us now
to book your place or
for further information
01623 409 824

Want to tailor this programme and run it in-house, speak to one of our Programme Manager's who will be happy to discuss your requirements in more detail. info@futureproof-training.co.uk