



# Problem Solving & Decision Making



Duration: 1 day



Maximum group size: 12 people

## Course overview

This course focuses on taking a proactive approach to solving problems and making well thought out and timely decisions. Delegates will be introduced to a selection of different tools and techniques that will increase confidence and efficiency when dealing with a range of work related scenarios.

## Delivery methodology

Futureproof's training workshops require all delegates to take a full and active role throughout. Our mix of trainer led discussion, facilitation, coaching and skills practice ensures that all delegates enjoy an interactive and supportive learning experience.

## Who would benefit from attending?

Ideal for those looking to utilise a selection of different tools and techniques to improve workplace decision making and problem solving.

## Core development objectives covered

- What problems do you currently face?
- Review of existing approaches to solving problems
- An introduction to different problem solving models / techniques
- Being creative in the way in which you approach the problem
- Understanding left brain / right brain ways of thinking
- Challenging the norm
- Researching the problem to provide meaningful data
- Conducting meetings using "The 6 Thinking Hats"
- Using different decision-making strategies
- Avoiding procrastination & delays
- Follow up & review the actions taken  
~ promoting continual development



Want to tailor the content of this workshop and incorporate internal procedures, competency framework, organisational values & work-related challenges?

Get in touch with one of our Learning & Development Managers – 01623 409 824 • [info@futureproof-training.co.uk](mailto:info@futureproof-training.co.uk)